



HUD Section 811 PRA

1. Request a username and password or login if you already have a Socialserve.com username.

www.socialserve.com/Enter/XX → select “register as a new user” or “login”
(replace XX with state abbreviation)

2. Screen new applicant for program eligibility.

Select Prescreen Applicant to begin

Make a suggestion or report a problem

Wait List Help Prescreen Applicant Feedback

Prescreening

Fill out the form –all required fields are identified with a blue *

Date of Birth * (Ex. 5/19/1956)

Household size ? * Select one

Household Income \$? * Yearly

Medicaid Number *

Continue to see results page Click here to continue

The results will indicate if your client is potentially eligible for the program or not.

Applicant is possibly eligible for HUD 811 PRA

3. If potentially eligible, apply for the program.

From the results page, choose to continue filling out the application

[Continue with application process](#)

Application Progress: Page 1 of 3

The application is three pages long

Personal Data

Continue through all pages Click here to continue

Successful completion of the application will result in your client application in a Pending: New Status

Wait List: HUD 811 Project Rental Assistance
Applicant: John Smith (ID: 7067)
Status: [Pending: New](#)

DOB: 01/01/1965

Gender: Male

Priority ? : 1

Applicant Info

Edit Personal

Edit Housing

Edit Income and Household

Add Event / Note

4. Helpful Hints

- System is for case manager / housing professional use with username and password, not for general public
- Keep your clients information up-to-date by logging in and editing the application
- You and your client will be notified if/when there is a housing match for your client
- Client is subject to additional eligibility criteria required per property provider

For technical system assistance call toll free 1.877.496.4954